

Posting Period

April 22, 2016–
Open Until Filled

Compensation

Starting salary range is
\$4,796/mo – \$6,234/mo

*represents min to mid of range. Future
increases based on performance.

Benefits

This position offers an
excellent benefits package,
including coverage for
medical, prescription, dental
and vision.

FLSA Status

Non-Represented
(Exempt)

Department

Information Technology

Reports To

Sr. Manager, IT Infrastructure



For question or inquiries, please
contact the Human Resources

Department at
hr@portoftacoma.com



www.portoftacoma.com

Job Summary

The Network Infrastructure Engineer I is responsible for assisting in the development, operations and maintenance of network systems. This position will apply knowledge of the LAN/WAN systems to assist in the design and installation of internal and external networks. The primary areas of responsibility include testing, monitoring and evaluating network systems in support of the identification and resolution of issues and recommendation of system improvements. This position will work closely with and take direction from the Sr. Network Infrastructure Engineer. This position may backup the Systems Infrastructure Engineer as needed.

Essential Functions and Duties

- Performs duties associated with the support of multiprotocol routers, multilayer switches, network security devices and network management systems and is responsible for Tier 1 level support for installing, maintaining and supporting LAN/WAN, systems at multiple sites.
- Acts as a contributor and technical resource on infrastructure related projects.
- Acts as tier 1 support to assist other parts of the IT Department in resolution of faults. Analyze and resolve faults on the network to meet defined service levels.
- Performs duties associated with the setup and operation of Windows Active Directory, domain controllers, DNS/DHCP physical and software firewalls, encryption devices, and multifactor authentication.
- In collaboration with other members of the IT Infrastructure Team is responsible for documenting system configurations, policies, procedures and standards.
- Other duties as assigned.

Required Experience and Education

Minimum education required is as follows: A Bachelor's degree in Computer Science, Networking or related discipline.

Previous work experience should include a minimum of two (2) years performing related duties in an enterprise network infrastructure environment or similar experience.

Must have a basic understanding and working knowledge with a wide range of networking equipment, including switches, routers, firewalls, CSS's, ACS's, wireless devices, etc. This knowledge should primarily be with equipment manufactured by Cisco.

Experience with Microsoft Windows Server 2008 and 2012, as well as experience in data center technologies is also required.

Cisco certifications –Professional level (CCENT) are required.

Ideal Candidate

The ideal candidate will have basic knowledge of IT Infrastructure technologies, including network equipment and software from Cisco and Microsoft, and storage, server and backup equipment and software from HP. Must possess basic knowledge and understanding of all aspects of TCP/IP internetworking, as well as LAN and WAN connectivity. Successful candidates must understand the concepts and principles of physical and software firewalls, encryption devices, and multifactor authentication.

The Port desires candidates who are results and process oriented and are comfortable working in a dynamic, fast paced and demanding environment. Successful candidates will have a keen ability to articulate, explain and present complex plans to audiences of varying levels of technical understanding, and demonstrate effective and professional written and verbal communications. Must have the ability to multi-task and prioritize workload. Individuals who work best in a team centered environment, and are open to the input, ideas and constructive criticism of team mates are highly desirable. Must be flexible and solution focused, possess excellent customer service skills and have the ability to work collaboratively and effectively within a team environment. The Port seeks candidates who are highly professional and perform work to a high professional standard.

This individual must demonstrate a caring customer service attitude, a strong commitment to operational excellence and be able to display behaviors and a commitment to the Port's core values. We value an individual who also brings an impeccable work ethic, is honest and models a high level of integrity. Under the direction of the Chief Executive Officer, the organization's culture is built on the following values: Integrity, Customer Service, Competitive Spirit, Courage, Sustainability and Collaboration. The Port seeks candidates who can align and model these values both internally and externally and understand what it means to carry out these values in their everyday work.

Benefits

As an employer of choice, the Port is proud to offer an excellent benefits package. This includes medical, prescription, vision and dental with no out of pocket employee premiums and full coverage for employee, spouse and all eligible dependents. In addition, the Port also offers vacation, twelve paid holidays, sick leave, bereavement leave, participation in the Washington State Public Employees' Retirement System (PERS) and a Port-funded Voluntary Employee Beneficiary Association (VEBA) account for out-of-pocket health related expenses for employees and their eligible dependents. The Port's excellent benefits package is valued between 45%-55% of base salary. Other excellent benefits are also available.

Employment Eligibility

In accordance with the Immigration Control and Reform Act of 1986, all persons offered employment must provide acceptable proof of identity and authorization to work in the United States. Proof will be required prior to employment.

The successful candidate must possess (or obtain within 30 days of employment) a valid driver's license. Candidate must be able to successfully complete a post-offer substance abuse test (includes both drug and alcohol) and background investigation. Candidate must also be able to obtain/maintain a Transportation Worker Identification Credential (TWIC), which is a program managed by the Department of Homeland Security (DHS). Information on this program can be viewed [here](#).

Application Process

All applicants **must** complete a Port of Tacoma application online at <https://careers.portoftacoma.com>. All applications must be submitted on or prior to the closing date. **Only applications meeting the qualifications based on the information provided may be considered for an interview.**

(The conditions of employment for this position are "At-Will" which means that either the Port or an employee can terminate the employment relationship at any time and for any reason not prohibited by statute. No supervisor, manager or director of the Port, other than Chief Executive Officer, has the authority to alter these employment conditions.)

THE PORT OF TACOMA IS AN EQUAL OPPORTUNITY EMPLOYER COMMITTED TO PROMOTING AND ENCOURAGING DIVERSITY IN THE WORKPLACE.